

House rules & Accommodation conditions **2022-2023**

House rules

Below you can find some essential information that is important for you to make your stay in the building as pleasant as possible. The latest version of the house rules is applicable. We will inform you when there is a new version of the house rules.

1. Key policy

Spare key

No spare keys will be issued. You are obligated to report any loss, theft or damage to the reception desk immediately. The lost electronic key will be blocked as soon as possible, so that no uninvited guests will enter the complex.

Loss of key

If you lose your electronic key Student Experience will charge € 25,- for every lost or damaged lost key. So, always make sure that you take your key when you leave your accommodation.

Visitors

In view of your own safety and that of your fellow guests we want to prevent unauthorized persons from accessing the building. Every resident has his/her own electronic key for the studio and general areas. Notify your visitor(s) in advance of your studio number. You have to pick up your visitor(s) in the lounge at all times

Mail & packages

Your mail will be delivered at the reception desk and can be collected during office hours. The reception desk of the building does not accept the delivery of packages. There is a Bringme box (package box) available in the lounge for the delivery of packages.

2. Nuisance

Normal care and use of the studio and facilities will not lead to nuisance. Please mind the other guests and keep it calm in the common areas, stairs, elevators, halls and your studio. If we get complaints about nuisance, we will take measures. We will give you a warning first. If the nuisance still continues despite the warning, you will get a fine of € 50,-. Serious nuisance will be reported to the police and might end in termination of the Accommodation agreement.

We would like to point out that you are responsible for the behavior of your visitor(s), so make sure they are aware of the house rules.

3. Smoking policy

Smoking is permitted only in the designated areas outside of the complex. Smoking in the studio and common areas is prohibited. It is not allowed to smoke an e-

cigarette in the common areas. Because of fire safety smoking on the roof by the sports field is not allowed. If you are caught smoking in your studio or other areas where smoking is prohibited we will charge you with a € 50 fine. We will also charge you other costs when the fire alarm goes off wrongly. You are responsible for the behavior of your visitor(s), so we kindly request you to inform them about the smoking rules.

4. Drugs policy

Use or trading of drugs is not tolerated. This means no drugs in the complex. If you get caught using drugs in the complex we will charge you with a € 50 fine. If you get caught using hard drugs we will notify the police and press charges without prior notification. You are responsible for the behavior of your visitors, so please make sure they know the rules.

5. Communal areas

Use of the communal areas

Every resident may use the lounge and communal garden. You can use the lounge and the garden until twelve 'o'clock midnight. Please think about the other guests when you use the lounge and garden. Keep (especially after 22.00 o'clock) the noise down. If we get complaints about nuisance, the security officer can ask you to leave the communal areas or the garden. Student Experience will take care of the music. It is not allowed to listen to your own music in the communal areas or the garden. Please do not take any furniture from the communal areas and do not bring your own furniture. Please make sure that the communal areas are clean when you leave.

The private dining room can be used on demand. You can register for the use of this room at the reception desk.

It is not allowed to organize a party in the communal areas without permission from Student Experience. It is not allowed to enter the service area, technical rooms or other private rooms in use by Student Experience.

Study room

You can use the study room of the building day and night. Please make sure that the study room is clean when you leave.

Facilities on the rooftop

You can use the facilities on the rooftop from 09.00 a.m. to 10.00 p.m. Make sure you leave the roof before 10.00 p.m. because your electronic key doesn't work after 10.00 p.m. It is not allowed to be on the roof with more than 50 people. It is not allowed to smoke on the rooftop.

Laundry room (self-service)

Student Experience has a special laundry and drying room, where you can use the washers and dryers against payment. The room is open from 24 hours a day. The payment method is creditcard and debit card by using an app.

You do not have to wait for your laundry at the laundry room, but you are responsible for your own laundry (please don't leave your laundry basket or bag in the laundry room). We kindly request you to remove your laundry when the program is finished. The next user is allowed to remove your laundry and place it into the laundry basket of Student Experience. Student Experience is not liable for any loss, theft, and/or damage of your belongings.

The machines are cleaned by a cleaning program on a regular base. Make sure you leave the washer and dryer proper and clean. Please remove soap and dust from the machines. Detergent and fabric softer are automatically added to your laundry. It is not allowed to use your own detergent of fabric softener. This may cause stains in your laundry.

Bicycle shed

Student Experience has a bicycle shed. Bicycles that are parked outside the racks, around the building or in the garden will be removed. It is not allowed to take your bicycle up to your accommodation. Parking your bicycle in the bicycle shed is at your own risk.

Parking

Paid parking is available in the parking garage of Student Experience.

Waste disposal

Please dispose your waste at the container bins. Please make sure you drop your waste in the right container. We kindly request you not to place any waste in the hall, in case of emergency these are exit routes. When the waste bins are full, please contact us.

Cleaning

A professional company will clean every communal area. If one of the communal areas need to be cleaned with special recourses due to an event caused by a resident the cleaning fee will be charged to this resident.

6. Info & maintenance

Photo

During check-in, we ask you if we can take a photo of you. We store this photo in our real estate management system to make our services even better. This way we can help you faster for example if you have questions about your studio or if you have forgotten the key in the studio. The photo is only used for service purposes, where we take your privacy into account. The photo is not shared with third parties.

Maintenance and repair

Cleaning the studio and normal maintenance do not require expert knowledge. Normal care and a little calm when moving furniture will prevent the burden of repair costs for you and nuisance for your neighbors. If, despite every care, something is still damaged, alert the duty manager or report it through your service portal. More urgent matters, such as breakage of the water supply system, short-circuit or leakage will require an immediate report. You can report these matters to the duty manager, who will then get the professionals on site as soon as possible.

Pests and pets

Pets cannot be allowed in the complex for hygienic reasons and to prevent nuisance. It is also not allowed to temporarily keep pets or take pets from someone else to the complex.

Pest control is extremely difficult in a large, entirely heated building. Therefore, prevention is better and cheaper than cure. Properly sealing foodstuffs, putting leftovers in waste bags immediately (with the lid on), and keeping floors, tables, etc. free of dirt is an absolutely necessary first step.

Letting someone else use the studio

Although this is clearly stated in the Accommodation conditions, we note that it is not allowed to let anyone else stay in your studio without our permission. Check-out The check-out deadline is always on the last day of the Accommodation agreement 1.00 p.m.

7. Duty manager

The duty manager is present in the complex every day from 06.00 a.m. to 10.00 p.m. The phone number of the duty manager is available at the reception desk.

8. Security

The security officer is present in the complex every night from 10.00 p.m. to 06.00 a.m. You can reach the security officer in urgent situations on the same phone number as the duty managers. In less urgent situations you can send the security officer a text message, so that he can contact you if necessary.

9. Video camera

Cameras secure the complex 24 hours a day.

10. Announcements and complaints

Should you have any questions, please do not hesitate to report this on our website or send an email to info@studentexperience.nl, stating your name and studio number, or raise the question via our phone number +31 20 235 21 59.

You can file a complaint on our website. Examples of complaints may be: nuisance caused by other guests, problems with rent payments, problems with maintenance of the accommodation or problems with staff members. We will try to give you a substantive response to your complaint within two working days.

Announcements that are important to all residents will always be sent by email, but also posted on the service portal. Please always take note of these messages. It is important that we have your correct email address. Please notify us of any changes.

Conditions for Accommodation Agreement

Article 1. Definitions

In these conditions the following terms have the following meanings:

- **Offer:**
The offer, as stated on the Website;
- **Acceptance or Refusal:**
The response via the Student's service portal to the Booking Confirmation;
- **Booking:**
The response via the Student's service portal to the Offer, including the Student's request to SCI to enter into an Accommodation Agreement with regard to a particular Studio;
- **Booking confirmation:**
The written response by email from SCI to the Booking, including confirmation of the availability of the Studio and the invitation to accept the Accommodation Agreement;
- **Booking Details:**
The Booking Details included in the Booking Confirmation, namely the start and end date of the Accommodation Agreement, the room size and number, the Accommodation Fee (excluding tourist tax) and the Student's personal details.
- **Services:**
The Services that SCI provides in addition to making the Studio available under the Accommodation Agreement;
- **SCI:**
SCI Student Experience Real Estate I C.V., with its registered office in Amsterdam at Herikerbergweg 238 1101 CM in Amsterdam, registered in the trade register of the Chamber of Commerce under number 69025614.;
- **House rules:**
The latest version of the SCI House Rules, published on the Website;
- **Registration:**
Creating a profile via the SCI website;
- **Minimum and maximum length of stay:**
Students must book / reserve a minimum of 7 nights and a maximum of 12 months. Longer stays are not allowed.
- **Student:**
The natural person or persons who have registered and are named in the Booking Confirmation; a Student must be at least 18 years old and must be able to be regarded as a student, PhD student, lecturer or guest lecturer at an institution of higher education, who intends to stay in Amsterdam temporarily without wanting to shift his or her 'center of life' to the temporary Accommodation address;
- **Studio:**
The Studio as stated in the Booking Details, a furnished room, equipped with bathroom and other facilities, depending on the booked Studio;
- **Accommodation agreement**
The accommodation agreement consists of the Booking Confirmation e-mail and Document with the Booking Details that a Student receives after making a

Booking; this document, together with these Accommodation Conditions SCI, functions as the Accommodation Agreement between the Student and SCI;

- **Accommodation fee and Service costs:**

The accommodation fee is the total price for the use of the room and the purchase of the services. The Service costs form the part of the accommodation fee that relates to the additional supplies and services to be purchased. The Service costs are a fixed amount.

- **Accommodation conditions SCI:**

The present "Accommodation Conditions SCI."

- **Deposit:**

The amount that the Student must pay to secure the proper fulfillment of his obligations under this Accommodation Agreement;

- **Website:**

The website of SCI: <https://studentexperience.nl/en/studentexperience>

Article 2. The Accommodation Agreement

1. The Accommodation agreement is concluded in five steps:
 - a. The Student registers via the Website and creates a profile;
 - b. The Student takes note of the Offer on the Website; when creating a profile, you can choose to be kept informed by e-mail about the relevant Offer based on the preferences specified in the profile;
 - c. The Student responds to the Offer by making a Booking for a specific Studio; A Booking is not an acceptance of the Offer, but merely a request for confirmation of the Offer by SCI; If there are several candidates for the same Studio, SCI will decide to whom it will confirm the Offer;
 - d. If the specific Studio is available to the Student, SCI confirms in the Booking Confirmation the Offer and the manner in which the Offer can be accepted or declined by the Student within 24 hours after sending the Booking Confirmation; The Booking Confirmation will include a link to the Booking Details, including the House Rules and these Accommodation conditions;
 - e. The Student sends the Acceptance or Refusal; The Accommodation Agreement is concluded by Acceptance; Acceptance is only possible with simultaneous payment of the Accommodation costs for the first term and the Deposit; in case of Refusal, the booking process will be terminated without any agreement having been concluded.
2. The Booking Confirmation, Acceptance, these Accommodation Conditions and the House Rules together form the Accommodation Agreement.
3. SCI has a government-imposed minimum stay of six nights and a maximum stay of twelve months. Longer stays are not allowed. It is not possible to extend an Accommodation Agreement or a subsequent Accommodation Agreement for another room.
4. The Student can schedule the check-in at Acceptance. On the check-in date, the Student is received at the reception of SCI and the Student is made available to

the Studio. After checking whether everything is in order, the Student receives the digital key from the Studio.

Article 3. Accommodation Fee

1. The Accommodation Fee is the price to be paid by the Student for the use of the Studio, depending on the current rates and the length of the stay. The Accommodation fee must be paid monthly in advance and includes the Service Charges for the supplies and services described in Article 4 below. The Accommodation fee or the first period of up to one month must be paid upon Acceptance.
2. Tourist tax is not included in the Accommodation fee. In principle, SCI charges the Student tourist tax. The rate is the rate applicable in the municipality of Amsterdam and is specified on the invoice if applicable. Only if the Student at SCI provides proof of registration of the Student as a resident in the Municipal Personal Records Database within three weeks after the start of the stay, SCI will not charge any tourist tax. Registration as a resident with the Municipal Personal Records Database is only possible if the agreed stay lasts longer than four months.
3. If the agreed stay lasts longer than four months, SCI will assist with the registration of the Student in the Municipal Personal Records Database.

Article 4. Service charges

1. In addition to making the Studio available, SCI performs the following deliveries and services:
 - a. Furniture and furnishings of the Studio;
 - b. Linen and kitchen package with shower package;
 - c. Free use of shared bicycles;
 - d. 24/7 reception (management of (digital) room access, reservation of taxi, reservation of dining / presentation room, etc., parking, etc.);
 - e. Check-in service (guidance when visiting the city, registering with the municipality, money matters, public transport explanation, map of the city, etc.);
 - f. Check-out service (guidance on departure, suitcase service, deregistration from municipality);
 - g. Study days;
 - h. Sporting events.
2. In addition, the Student has the following facilities available:
 - a. Lounge;
 - b. Sports field on the roof;
 - c. Bicycle storage;
 - d. Garden;
 - e. Fitness room;
 - f. Private dining room;
 - g. Study area;

- h. Game corner;
- i. Digital Service Portal;
- j. Presentation room;
- k. Rooftop terrace;
- l. Launderette (for an additional fee);
- m. Shared cars (for an additional fee);
- n. Photocopier (for an additional fee).

Article 5. Deposit

1. The Deposit is € 1120. The Deposit must be paid at Acceptance. SCI will fully refund the Deposit if the Student has left the Studio, bathroom and all items belonging to the interior clean and without damage at the end of the stay and has also fulfilled all his obligations. The amount to be refunded will be reduced by any repair, replacement or cleaning costs that may prove necessary and, if applicable, by other unpaid outstanding claims against the Student;
2. The Deposit will be refunded within two weeks after check-out, subject to the provisions of the previous paragraph, by transfer to the account number used by the Student to pay the Accommodation fee.

Article 6. Payment method and period

1. The Student owes SCI the amounts stated in the digital installment invoice(s) that follow after Acceptance. The installment invoice(s) states the Accommodation fee and the structure thereof, the tourist tax if applicable and any payments for additional facilities used.
2. Payments must be made using the digital installment invoice, in accordance with the payment terms stated on the invoice(s) and by a payment method as indicated on the website. For the recurring payments, the payment for the following month must be received by SCI before the 27th of the previous month. Payment can be made by direct debit or by bank transfer to SCI's bank account, as stated on the digital invoice.
3. SCI does not accept payments by check, cash or collection form.
4. If the payment for the following month is not received before the 20th of the current month, SCI will notify the Student by means of an e-mail, in which the Student is given 5 more days to rectify the absence. If payment is not received within this period, the amount due will be increased with collection costs and payment must be received within 48 hours. If payment is still not made then the Studio will be closed and SCI will dissolve the Accommodation Agreement. In that case, the payment obligation of what is left unpaid will remain in full force and SCI

will settle that amount against the Deposit. SCI reserves the right to make the Studio available to another Student.

5. All payment terms mentioned are strict deadlines, due to the mere expiry of which the Student is in default. In case of default, SCI will charge default interest.

6. In all cases in which SCI or the Student issues a summons, a notice of default or a writ to the other party, or in the case of proceedings by one party against the other to evict the student to comply with the Accommodation Agreement or the Student. each party is obliged to pay all costs incurred for this, both in and out of court - with the exception of the legal costs to be paid by that party as a result of a final judicial decision - to the other party, with due observance - where applicable - of the Extrajudicial Collection Costs Standards Act and the Collection Costs Decree.

Article 7. Obligations of SCI

1. SCI will make the agreed Studio and the other facilities available to the Student in good condition during the agreed period and will perform the agreed additional deliveries and services during this period.

2. If the agreed Studio is not available on time, SCI is not liable for damage resulting from the delay if it makes a comparable Studio temporarily available to the Student until the agreed Studio is available.

3. SCI can refuse the Student access to the Studio if the Student has not yet complied with all the conditions of the Accommodation Agreement when he wishes to use the Studio for the first time. This has no consequences for the start date of the stay.

4. In the event of a stay of longer than one month, SCI will inform the Student in writing by e-mail no later than one month before the end of the stay and no earlier than three months before the end of the stay about the agreed end date.

Article 8. Obligations of the Student

1. The Student will actually, fully, continuously, properly and himself use the Studio in accordance with the hotel destination, which means, among other things, that he may not use the Studio for commercial activities.

2. The Student must maintain the one-person per studio rule by not allowing visitors or guest(s) to enter the Studio, unless this is of an incidental nature. Double occupancy of the Studio is not allowed. The Student is not allowed to let others use the Studio, except with the express written permission of SCI. The Student is

responsible and liable for the behavior of person(s) that he / she gives access to his Studio and the public and communal areas in the hotel.

3. The Student is not authorized to hand over the Studio in whole or in part to others. If SCI has reasons to believe that the Student has acted in violation of this, the Student is obliged to cooperate in an investigation aimed at this, and is obliged to provide SCI with the personal details of the user(s) on request.

4. Any person staying at SCI may be obliged for operational reasons to move to another Studio of the same room type or larger and will cooperate in this.

5. SCI personnel have the right to enter a Student's Studio for maintenance, suspicion of a violation of the house rules, safety reasons and hygienic matters. SCI will notify the Student of this in advance, unless this is not possible due to urgent circumstances.

6. The tenant will (separately) comply with the guidelines, regulations or directions of the government or other competent authorities with regard to the use of the Studio and the other facilities. In case of non-compliance or incomplete compliance with this obligation, the tenant is liable for the resulting financial, criminal and possibly other consequences.

7. The Student is responsible for keeping the Studio clean. SCI's cleaning staff does not clean the Studio. If it is clear that the Student does not meet the normal hygienic requirements and the cleaning behavior does not change despite warnings from the staff, the Student may be obliged to have the Studio cleaned periodically by SCI. In that case, the Student is obliged to pay the extra cleaning costs.

8. At the end of the stay, the Studio must be returned to SCI clean and in good condition. When the Student moves, the room must be clean and in good condition. An inspection will take place around the last day of the Accommodation Agreement. If defects are found during the inspection, the Student must pay for the repairs. If the defects are so serious that the room cannot be immediately rented out to another guest, the Student will be charged the Accommodation fee for the number of days it takes to make the repairs.

Article 9. Liability SCI

1. SCI and / or the personnel of SCI and / or third parties engaged by SCI are not liable for damage of any kind suffered by a Student or persons accompanying a Student, except in the case of intent or gross negligence. Intentional or gross negligence must be proven by the Student. The liability of SCI and / or SCI personnel is always limited to direct damage only.

2. The compensation in case of liability of SCI and / or its personnel will never exceed the value of the Accommodation Agreement or, if that amount is higher,

the compensation for the damage paid out by SCI's liability insurer. At the request of the Student, SCI will issue a statement about the insurance in force.

3. If the damage is the result of intent or gross negligence on the part of third parties engaged by SCI, SCI's liability is limited to the amount that the insurer of that third party pays out in that case or to the amount that SCI pays to that third party can recount.

4. Other than the above cases, SCI is not liable for any damage or loss to persons or their property. This includes damage as a result of physical injury, death or loss or theft of property.

5. SCI is not liable to the Student for any damage or loss that arises as a result of or in connection with the performance of an agreement between SCI and the Student if the Student is insured, or could have been insured, against the relevant damage or loss or loss.

6. SCI is not liable without intent or gross negligence for goods deposited or left behind, regardless of the nature of the deposit and regardless of who left the goods behind. SCI is also not liable for lost luggage, personal belongings or packages delivered by or for Students without intent or gross negligence.

Article 10. Liability of the Student

1. The Student is liable for all damage that is and / or will be suffered by SCI and / or any other third party as the direct or indirect result of misconduct and / or wrongful act or the non-fulfillment of obligations under this agreement by the Student and / or those who have admitted the Student to the hotel and / or the Studio.

2. This liability also applies in respect of violations of the House Rules by the Student and those accompanying the Student.

3. The Student must inform SCI if the Studio will be unused for 6 or more nights for any period during the stay.

Article 11. Dissolution

1. SCI has the right at any time, without any prior notice or cancellation being required, to terminate the Accommodation Agreement with the Student by dissolution and to deny the Student access to the accommodation, if the Student or anyone accompanying the Student structurally violates the House Rules, disrupts public order or behaves in a way that endangers the order, peace and / or normal functioning of the accommodation. In such a case, the Student and everyone

accompanying the Student must leave the accommodation at the first request of SCI.

2. The Student is fully responsible for the behavior of the people he or she brings into the building and / or the Studio and is liable for their behavior as if it were his or her own behavior.

3. If SCI detects punishable behavior by the Student or persons admitted by the Student, it will report this.

Article 12. Other usage conditions

1. The Student is obliged to use the Studio, bathroom, furniture and other facilities only in a normal and prudent manner. When using hot and cold water, electricity and heating and when using the lifts, the guest will exercise due care and economy. The Student is furthermore obliged not to cause any nuisance and to observe as much silence as possible between 23:00 and 08:00, both in the Studio and in the traffic and communal areas.

2. The Student will behave properly during the stay as may be expected of a good Student, the Student will immediately report damage to the Studio or the inventory, or to the building via the Website and the Student will immediately request this from SCI. The Student is not allowed to carry out repairs himself. All damage is presumed to be the result of a failure attributable to the Student in the fulfillment of the Accommodation Agreement.

3. No ovens or open fire may be used in the Studio. The Studio has a fridge, hob and extractor. There is no microwave or kettle.

4. It is not allowed to:

- to apply nails, screws, thumbtacks, duct tape, etc. in, on or on walls, doors or furniture;
- change the appearance or layout of the Studio or the traffic and communal areas;
- have highly flammable or explosive substances in any form whatsoever present in the Studio or the building;
- to keep pets or other animals in the Studio, or to allow pets or other animals in the building or the Studio, even if these animals belong to someone other than the Student;
- hang items outside the Studio or the common areas;
- throwing or dropping objects outside;
- harassing Guests or visitors or otherwise causing nuisance;
- to use the Studio in any other way than as a temporary accommodation;
- to smoke in the Studio or in the building, which is a smoke-free zone in its entirety;
- to park bicycles at a different place than in the bicycle shed;
- to use the garden or terraces for storage or other activities than recreational garden use.

5. The Student is assumed to have taken note of the House Rules that have been made available digitally at the time of reservation or booking.

6. If the fire alarm is wrongly triggered by the Student, SCI may charge a fine of € 50 each time. The fire alarm is monitored monthly by spot checks.

Article 13. House rules

1. SCI applies House Rules to maintain order, peace and security in the building and to ensure that all Guests receive high-quality service. The House Rules are sent in digital form with the Booking Confirmation by SCI. The Acceptance of the Booking Confirmation automatically implies that the Student agrees to the House Rules.

2. SCI can unilaterally adjust the House Rules. It will inform the Student of an adjustment by e-mail and will ensure that the latest version of the House Rules will always be published on the Website.

Article 14. Personal data

1. Personal data of the Student will be processed by SCI for the following purposes: executing the Accommodation Agreement, (planning) maintenance, making payments and collecting claims, including placing them in the hands of third parties, handling disputes, inquiries, or investigations, including legal proceedings, internal management activities, as well as the implementation or application of any law. For these purposes, the personal data will be provided by SCI if necessary to third parties such as the bank for payment purposes, collection agencies, bailiffs, lawyers and judicial authorities in the context of payment arrears or dispute, the tax and other competent authorities, as well as service providers such as IT suppliers, accountants and auditors and lawyers.

2. The Student has the right to request SCI to allow access to the relevant personal data and / or to request SCI to correct, supplement, delete or block it.

Article 15. Complaints

1. Complaints with regard to the implementation of the Accommodation Agreement must be submitted by the Student in writing as soon as possible via the website.

2. If a complaint is found to be well-founded, SCI will make every effort to remove the cause of the complaint as soon as possible.

Article 16. Consequences of nullity or voidability

If part of the Accommodation Agreement or these Accommodation conditions is void or voidable, this will not affect the validity of the other provisions. In that case,

instead of the destroyed or void part, what is agreed in a legally permissible manner is closest to what the parties could have agreed upon if they were aware of the nullity or voidability.

Article 17. Found objects

1. Every Student and / or person admitted by the Student must return found objects to the reception as soon as possible. SCI becomes the owner of these found objects if they are not collected by the rightful owner within three months after they have been returned to SCI.
2. The Student bears the risk and costs of the shipment of property lost and handed in by the Student or a person admitted by the Student. SCI is under no obligation to ship such property.
3. After check-out, any personal belongings in the Studio or any other part of the building will not be kept and will be considered leftover unwanted items (abandoned goods), unless appearance and / or visible value it is clear to everyone that it concerns a lost object, in which case 14.1 applies.

Article 18. Elected domicile

1. From the Booking and also after termination of the Stay, all communications from SCI to the Student will be sent by e-mail to the e-mail address specified in the Booking. If a letter or writ is required, the address stated in the Booking will be the chosen Accommodation of the Student during the stay.
2. After termination of the stay, notifications for which a letter or writ is required will be sent to the student's home address specified in the Booking. If a change has occurred or occurs at this residential address, the Student is obliged to notify SCI of this immediately. In the absence of such notification, the address stated in the Booking will be the Student's domicile after termination of the Stay.

Article 19. Applicable law and disputes

This Accommodation Agreement and any additional agreement (s) with SCI are governed by Dutch law. The competent court in Amsterdam, the Netherlands, has exclusive jurisdiction over any disputes that may arise in relation to this agreement or its performance or in relation to any additional agreement entered into between SCI and the Student.

Article 20. Change of policy

The Student must adhere to all Accommodation conditions and House Rules. While every effort is made to provide the Student with the most complete and accurate

information, SCI reserves the right to change or withdraw policies or procedures in the Accommodation Agreement, with or without notice. Changes will apply within 24 hours after the Student has been notified by email. All information is correct at the time of this publication. The latest version is always available at the reception and is published on the SCI website.